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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Cyril Henry Putnam Brookes  
Serial No.: 10/782,312  
Filed: February 19, 2004  
Title: BUSINESS INTELLIGENCE SYSTEM AND METHOD  
Docket: 36461

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In accordance with 37 C.F.R. 1.97 and 1.98, Applicant is submitting herewith Form PTO-1449 listing references for consideration by the Examiner. Also submitted herewith is a legible copy of each reference. The undersigned hereby certifies that each item of information contained in this Information Disclosure Statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this Information Disclosure Statement.

Respectfully submitted,

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Date: *Sept. 7, 2004*

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date indicated below.

John P. Murtaugh  
Name of Attorney for Applicant(s)

*September 7, 2004* *John P. Murtaugh*  
Date Signature of Attorney

Form PTO-1449

U.S. DEPARTMENT OF COMMERCE  
PATENT AND TRADEMARK OFFICEATTY. DOCKET NO.  
36461SERIAL NO.  
10/782,312INFORMATION DISCLOSURE CITATION  
BY APPLICANT  
(USE SEVERAL SHEETS IF NECESSARY)APPLICANT:  
Cyril Henry Putnam BrookesFILING DATE:  
February 19, 2004GROUP ART UNIT:  
3621

## U.S. PATENT DOCUMENTS

Examiner Initial		Document No.	Date	Name	Class	Subclass	Filing Date If Appropriate
	A						
	B						
	C						
	D						
	E						
	F						
	G						
	H						
	I						
	J						
	K						

## FOREIGN PATENT DOCUMENTS

		Document No.	Date	Country	Class	Subclass	Translation
	L						

## OTHER REFERENCES (Including Author, Title, Date, Pertinent Pages, Etc.)

M	IFIP WG 8.3 Working Conference on Decision Support Systems: A Decade in Perspective Noordwijkerhout, The Netherlands, 16-18 June, 1986, pages 129-144.
N	Joint IFIP WG 8.3/IIASA Working Conference on Processes and Tools for Decision Support Schloss Laxenburg, Austria, 19-21 July, 1982, pages 131-138.
O	Kaplan, R. S. and Norton, D. P., "Having Trouble with Your Strategy? Then Map It", Harvard Business Review, Sept-Oct 2000, Pages 1-13.
P	Kaplan, R. S. and Norton, D. P., "The Balanced Scorecard - Measures that Drive Performance", Harvard Business Review, Jan-Feb 1992, Pages 71-80.
Q	Kaplan, R. S. and Norton, D. P., "Using the Balanced Scorecard as a Strategic Management System", Harvard Business Review, Jan-Feb 1996, Pages 75-86.
R	Kaplan, R. S. and Norton, D. P., "Putting the Balanced Scorecard to Work", Harvard Business Review, Sept-Oct, 1993, Pages 134-148.

Examiner:

Date Considered

\*Examiner: Initial if reference considered, regardless of whether citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

